

# Warranty Claim Form

All Warranty Claims must be presented in writing by completing this form in full and submitting it to [returns@kcdus.com](mailto:returns@kcdus.com) or fax 919.833.6539

Company Name	<input style="width: 95%;" type="text"/>	Date Submitted	<input style="width: 95%;" type="text"/>
Contact Person	<input style="width: 95%;" type="text"/>	Phone	<input style="width: 95%;" type="text"/>
Email	<input style="width: 95%;" type="text"/>		
Shipping Address <small>(If different from original)</small>	<input style="width: 95%;" type="text"/>		
City	<input style="width: 95%;" type="text"/>	State	<input style="width: 40px;" type="text"/> Zip <input style="width: 40px;" type="text"/>
KCD Sales Order #	<input style="width: 95%;" type="text"/>	Dealer PO #	<input style="width: 95%;" type="text"/>
KCD Assembled?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Visible damage upon arrival?	Yes <input type="checkbox"/> No <input type="checkbox"/>

Quantity	Product Line	Item/SKU #	Claim Description <small>Please be as specific as possible</small>	Employee Initial

In order to better service our customers' on future orders, KCD requires two (2) photos of all damaged/defective product. Please attach one close-up picture as well as a picture from a three (3) foot distance. For shipping and order fulfillment error related claims, KCD requires only one picture of the incorrect product. Use the notes section below to further describe the specifics of your claim.

**Notes:**

  
  
  
  

Upon receipt of a completed Warranty Claim Form, KCD will process the claim promptly and, assuming we conclude that the claim is justified, provide replacement merchandise as quickly as it is reasonably practical. KCD reserves the right to request additional information regarding any claim made.

Signature